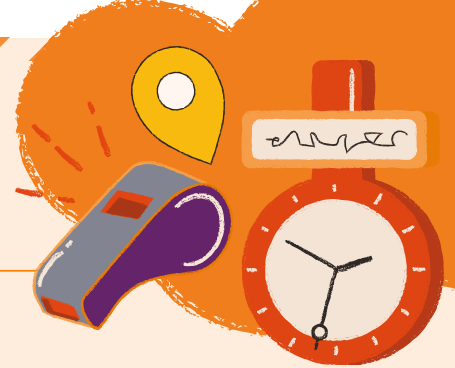


# Industrial Action Timetable:

Tuesday 21, Thursday 23 and Saturday 25 June 2022



## 4 Birmingham to Northampton

Birmingham – Coventry – Rugby – Northampton



### Industrial action will affect our train services on Tuesday 21, Thursday 23 and Saturday 25 June 2022

#### What's happening?

Because of industrial action by members of the National Union of Rail, Maritime and Transport Workers (RMT), we will run a reduced service on Tuesday 21, Thursday 23 and Saturday 25 June 2022.

We will only be able to provide a very basic service, but you can still travel around the West Midlands by other public transport – you can plan your journey at [networkwestmidlands.com](http://networkwestmidlands.com)

We are working hard to resolve this dispute with the RMT as quickly as we can - please note the affected dates could change at the last minute, so check your journey again before you travel.

On an affected day:

- There will be fewer trains running,
- Some stations will not be served,
- Some West Midlands Railway services will finish earlier than normal, there will be no additional replacement bus services.

#### Our advice

**Plan ahead:** Check your journey now and again just before you travel - be aware that train times may change at last minute, on the day.

**Consider alternative travel:** A very limited service will be in operation and trains are expected to be very busy. Customers are advised to travel with us only if their journey is essential and cannot be made via another transport mode.

#### What are my rights?

##### Delay Repay:

If your journey is delayed by 15 minutes or more, you're entitled to compensation under our Delay Repay scheme. Please keep a hold of your ticket and submit your claim within 28 days.

##### Get your money back if you choose not to travel...

Under the National Rail Conditions of Travel, if you have purchased a ticket and your train is cancelled or delayed, and you choose not to travel, you can return the unused ticket to the retailer you bought the ticket from and you will be given a full refund with no administration fee being charged. This applies to all tickets including those which are usually non-refundable.

#### Keep up to date, before and on the day

We want to keep our customers informed, and provide you with updates as they happen:

- The Journey Planner at [wmr.uk/plan](http://wmr.uk/plan) will show the train services that will be in operation on the strike days a few days before.
- Check your journey again before you travel.
- Check our 'Travel Updates' at [wmr.uk/updates](http://wmr.uk/updates)
- Follow us on Twitter for real-time updates: @WestMidRailway

#### What trains will we be running?

A summary of the train service we plan to run can be found at [wmr.uk/industrialaction](http://wmr.uk/industrialaction)

From Birmingham New Street	To Northampton
First Train	0734
Last Train	1714
Trains Per Hour	1

From Northampton	To Birmingham New Street
First Train	0738
Last Train	1738
Trains Per Hour	1

