

Local Stakeholder Briefing

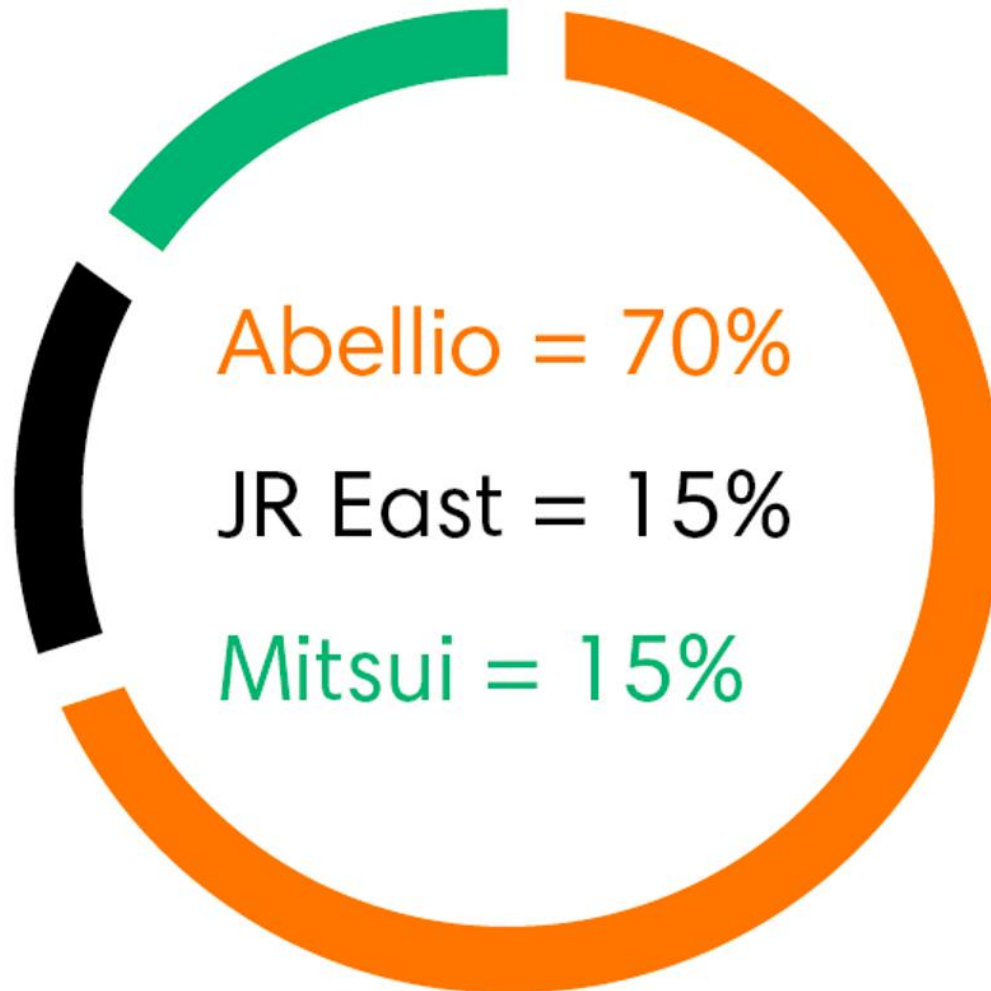
West Midlands Railway



Operated by West Midlands Trains

May 2018

West Midlands Trains Joint Venture



Abellio UK Operations



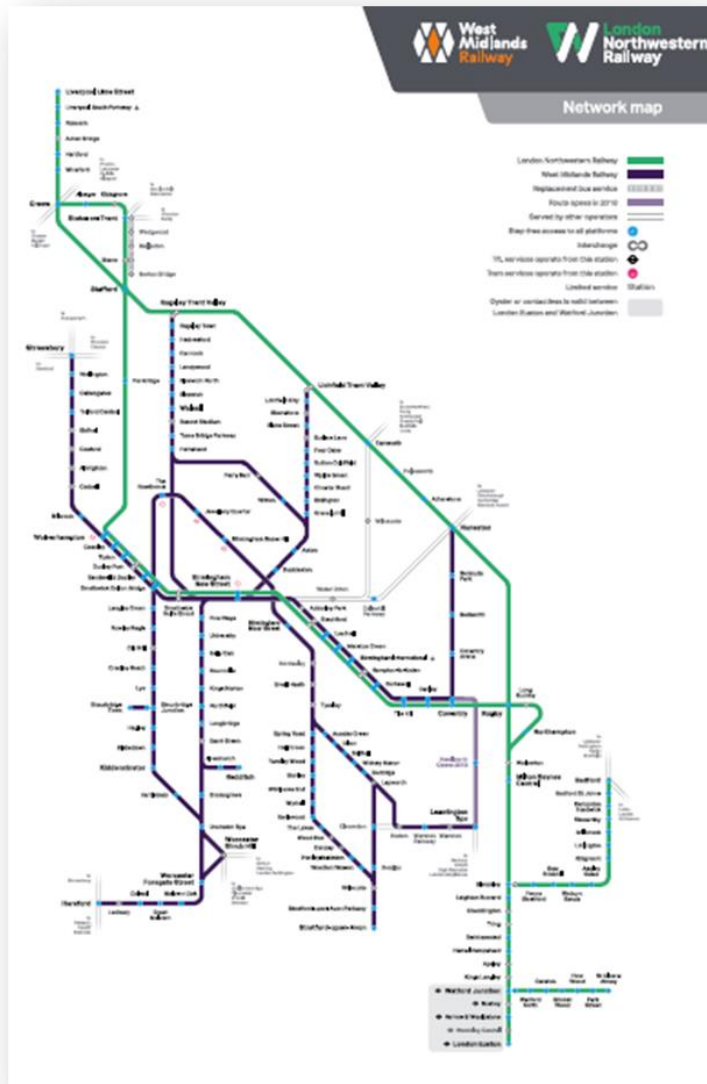
Who is West Midlands Trains?

- Two Brands – One Company



Operated by West Midlands Trains

Why two brands?

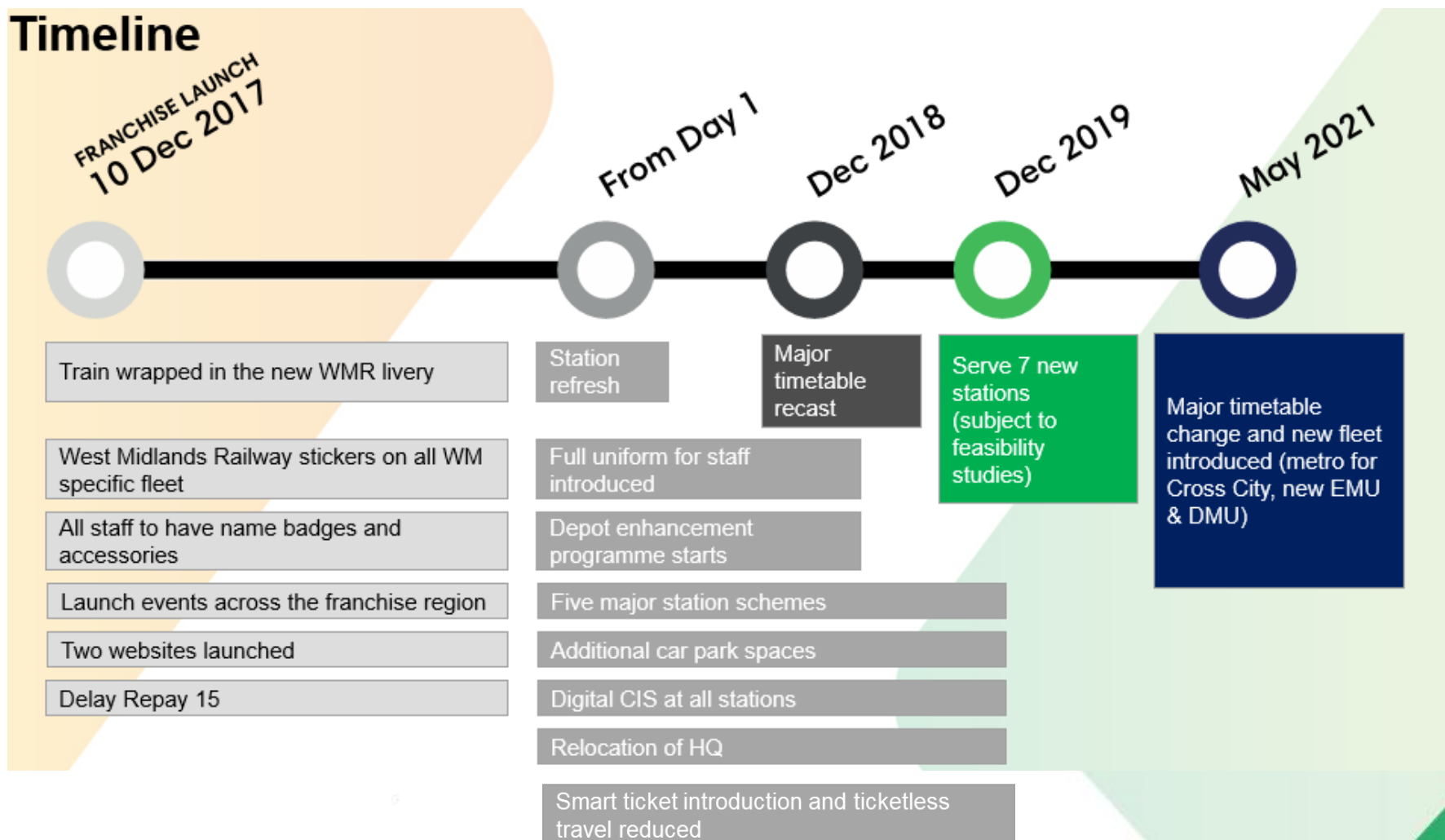


- Two Separable Business Units
- Supports devolution agenda
- Greater focus on West Midlands identity
- Two networks designed to deliver investment, progress & prosperity

What will WMT bring to the West Midlands?

£1 billion investment

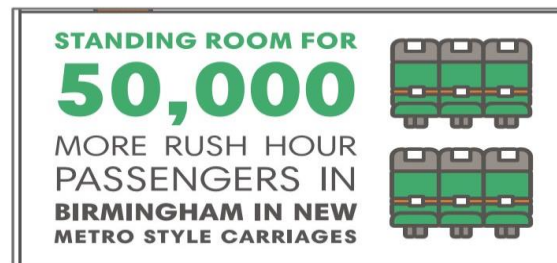
Timeline



How have we performed so far?



Timetable and performance



Deploying better capacity



December 2018

172/0 introduced. 8x2 –car – with accessible toilet
230/2* introduced Bedford – Bletchley 3x2-car



December 2019

350/4 introduced, 10x4 car



December 2020

All 15x and 170 removed
New DMUs introduced, 12x2-car and 14x4 car

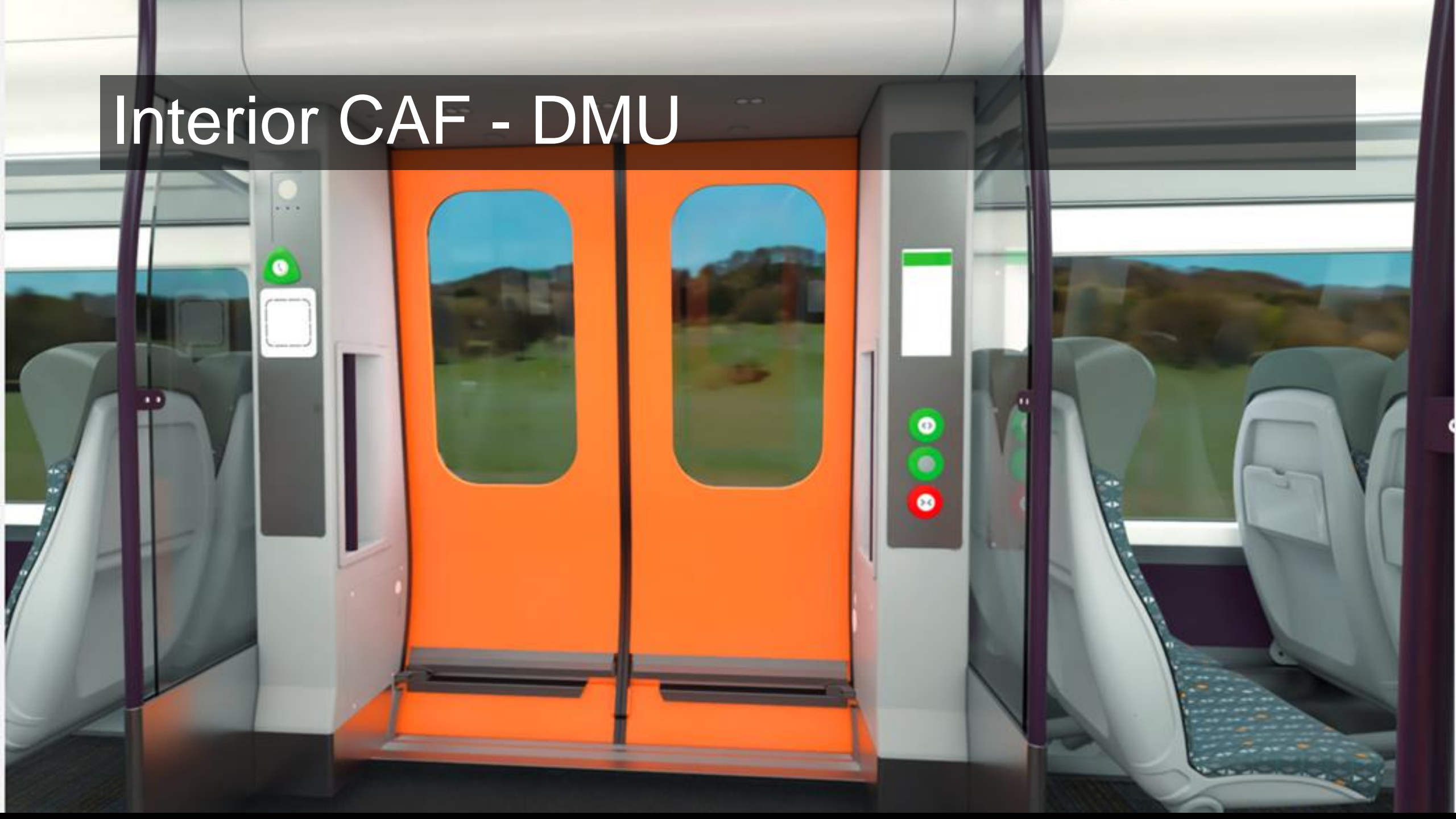
May 2021

350/2 removed
New EMUs introduced, 45x5-car (110mph)
and 36x3-car (90mph)

New CAF – DMU



Interior CAF - DMU



Happening now or coming soon

Bromsgrove Extension

Kenilworth

Chase Line Electrification

24/7 Social Media

Wolverhampton station SFO

More trains and more journey options

New services – from December 2018

- Through services between London and Birmingham International to Liverpool and Walsall and between Nuneaton, Coventry and Leamington Spa
- Additional services between Shrewsbury and Birmingham and Wolverhampton and Crewe
- A new hourly Sunday service between Shrewsbury and B'ham
- Additional earlier and later services to Hereford, Crewe, Northampton, Liverpool.
- A major timetable recast that will reduce congestion & delays at Birmingham New St



New Services – from December 2018





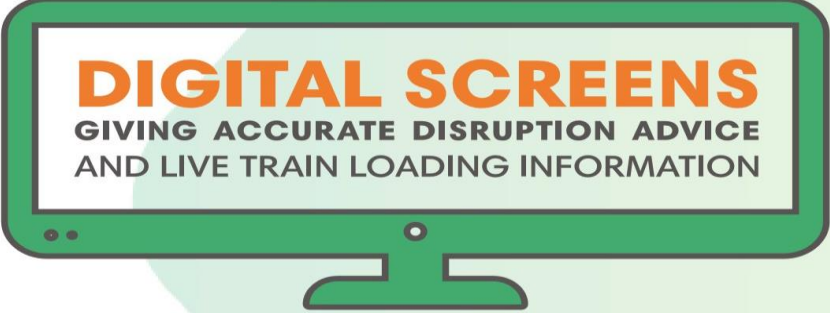
- There are a few additional services week days am & pm peak
- From approx. 1900-2200 there are 3 train per hour to from Stourbridge Junction / Kidderminster as opposed to 2 today.
- Additional services in the am peak from Whitlock's End

Customer Experience

- Up to 7 new stations
- Digital information
- Multi Modal information
- Station investment and rebrand
- Ticket machines
- Audio assistance
- Stations Alliance
- Transport Integration Forum
- Car park spaces-ANPR
- Cycle enhancements
- Smart ticketing
- 24/7 social media

Investing in improving customer experience

 <p>DEEP CLEAN FOR ALL STATIONS</p>	SERVICE QUALITY REGIME <p>WILL FOCUS ON IMPROVING THE PRESENTATION OF OUR TRAINS & STATIONS IN THE WEST MIDLANDS REGION AND ON OUR 2 BRANCH LINES</p>
 <p>NEW VENDING MACHINES</p>	ONLINE CUSTOMER PANEL <p>WILL ENABLE THOUSANDS OF CUSTOMERS TO HELP US PROGRESS</p>
<p>NEW STAKEHOLDER EQUALITY GROUP TO MAKE THE RAILWAY MORE ACCESSIBLE FOR CUSTOMERS WITH EXTRA NEEDS</p>	

OVER £60M <p>INVESTED IN STATION IMPROVEMENTS INCLUDING:</p>
 <p>NEW AND IMPROVED CCTV</p> 
1,050 ADDITIONAL CAR PARKING SPACES 
2,760 EXTRA BICYCLE SPACES 
 <p>DIGITAL SCREENS GIVING ACCURATE DISRUPTION ADVICE AND LIVE TRAIN LOADING INFORMATION</p>

A more positive impact on our community

FREE
RAIL TICKETS



FOR LONG-TERM
UNEMPLOYED
AND HIGHER
EDUCATION
GRADUATES



TO HELP THEM WHEN
JOB-HUNTING



FUND

FOR HELPING COMMUNITY
GROUPS REFURBISH
DISUSED RAILWAY
BUILDINGS



SO THEY CAN BE USED BY THE

LOCAL
COMMUNITY

COMMUNITY ART SCHEME

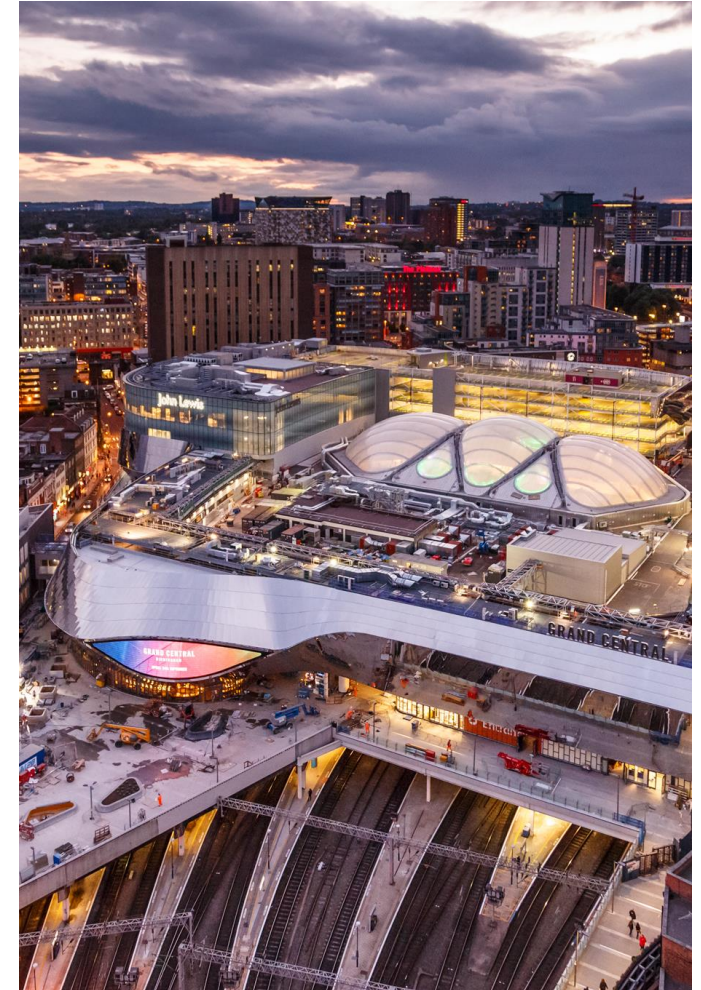
Why is the West Midlands different?

- WM Mayor's office
- West Midlands Combined Authority
- West Midlands Rail
- Transport for West Midlands
- West Midlands Growth Company

Are the planets aligned?

Birmingham New Street Area Re-signalling

- Work is taking place to replace key junctions and all signalling in and around Birmingham New Street station
- A significant amount of work has already been completed, including the work that took place over the Christmas period on the lines of route between:
 - Birmingham and Wolverhampton
 - Birmingham and Rugeley Trent Valley via Walsall and
 - Redditch and Lichfield Trent Valley
- Works also affected Soho depot



Birmingham New Street Area Re-signalling

- Next works planned for Spring Bank Holiday weekend and will affect the lines of route:
 - Birmingham New Street to Coventry
 - Cross City North
 - Birmingham to Rugeley Trent Valley



Stakeholder Spring Briefing

Thank You



Operated by West Midlands Trains

March 2018