

# Transport Integration Forum

Midlands and North

13/01/2021



West  
Midlands  
Trains

# Agenda

- **1300** - Intros
- **1310** - Business update – *Andrew McGill*
  - Questions
- **1330** - Stations as Places update – *Rachel Evans*
  - Questions
- **1345** - Minor Works update – *Rebecca Preece*
- **1355** - Community Transport toolkit update and next steps – *Rebecca Preece*
- **1410** – AOB and questions
- **1430** - Close

# Actions from previous meeting

- To share Station Travel Plan Prospectuses with those requested
- RP to collate any responses to minor works scheme for consideration
- RP to contact Worcs CRP about Monopoly style game

# Business Update



West  
Midlands  
Trains

# Business Update: Passenger Behaviour

- Passenger numbers fell to 5-10% of pre-Covid levels during the first lockdown in March/April 2020
- Numbers had recovered to c.30% of pre-Covid levels when the second lockdown was imposed on Nov 5
- Numbers fell to c. 15% during the lockdown – not as sharply as the March/April lockdown.
- High numbers were anticipated to travel during the Christmas Travel Window – but eventually cancelled



# Business Update: Where we are today

- Passenger numbers have fallen again during current lockdown to c. 8-10%
- Running an extremely reliable service – over 90% PPM is now routine. We have ‘Covid-proofed’ trains and stations and are running longer trains
- Many timetable changes – currently running c.85% of pre-Covid services ahead of a small stepdown next week
- Feeling impact of Covid-19 on our staff – one-in-three impacted at some point



# Business Update: Amended Timetable

- Amendments from Monday 18 January until further notice to provide appropriate service level
- Changes reflect very low passenger numbers and the impact of Covid-19 on our staff



- Fewer afternoon trains on lines via Birmingham Snow Hill
- Rail replacement on Leamington Spa – Nuneaton route
- Earlier finish of 8pm for the Stourbridge 'Town Car'



- Rail replacement on Marston Vale and Abbey branch lines
- Fewer peak services to and from London Euston

# Business Update: Community Schemes

- Recipients of our £1.7m Customer & Communities Improvement Fund (CCIF) announced this month
- Further schemes will be operated – discussions with DfT over timing



Jewellery Quarter CCIF scheme

# Business Update: Looking Forward

- Industry very optimistic for a big post-vaccine 'return to rail' later in 2021
- Marketing campaigns being devised to encourage customers to return
- Relaunched our “Whistle Stop Tour” sessions online – first podcast is due to be posted this month



# Any questions?



West  
Midlands  
Trains

# Stations as Places - an update



Rachel Evans



# Stations as Places (SAP)

- WMT's commitment to station travel plans (working collaboratively with other train operators)
- Development and commercial potential (connectivity between stations and developments)
- Public realm and masterplan approach
- 'Pooling' schemes & funding
- Customer experience and community values at heart
- **Opportunity prospectus** for each station



# SaP Status Update

## Completed Prospectuses - 32

### **Snow Hill Line**

Stourbridge Stations  
Hagley  
Stratford-upon-avon  
Stratford-upon-avon Parkway  
Leamington Spa  
Kidderminster

### **Shrewsbury to Wolverhampton Line**

Shifnal  
Albrighton  
Telford Central  
Wellington  
Oakengates

### **Birmingham to Hereford Line**

Worcester SH  
Worcester FS  
Droitwich Spa  
Bromsgrove  
Ledbury

### **Wolverhampton to Birmingham Line**

Sandwell and Dudley  
Smethwick Stations  
Wolverhampton

### **Cross City North Line**

Lichfield City  
Lichfield TV  
Sutton Coldfield

### **Cross City South Line**

University  
Selly Oak  
Kings Norton  
Longbridge

### **Birmingham to Leicester/ Derby Line**

Coleshill Parkway  
Nuneaton  
Water Orton

### **Chase Line**

Cannock  
Hednesford

### **Stafford to Liverpool**

Winsford

# SaP Status Update

## Nearing completion - 2

**Birmingham to Walsall Line**  
Bescot Stadium  
Tame Bridge Parkway

## In / soon to be in progress - 5

- Birmingham Snow Hill
- Small Heath
- Five Ways
- Jewellery Quarter
- Dudley Port



# Station Spotlight update – Cannock

- Collaborative working to deliver improvements quickly!
- Joining up of funding pots
- Quick wins for customers – car park improvements, platform artwork & painting, new cycle parking, wayfinding totems to new retail outlet, landscaping
- Happening now!
- Community station adoption



 Staffordshire  
County Council



 West  
Midlands  
Stations Alliance

 Cannock  
**Chase**  
COUNCIL

 DESIGNER OUTLET  
WEST MIDLANDS



# Station Spotlight – Wolverhampton

- **Prospectus supporting ‘One Interchange’**
- Joining up of funding pots
- Complementing major station development and accessibility investment
- All transport partners working together
- Wide customer audiences – commuters and visitors (re-stimulating leisure economy)



# Getting involved

[sap@wmre.org.uk](mailto:sap@wmre.org.uk)

**Rachel Evans**

[Rachel.evans@atkinsglobal.com](mailto:Rachel.evans@atkinsglobal.com)

**07803 260991**

**Rebecca Preece**

[Rebecca.Preece@wmtrains.co.uk](mailto:Rebecca.Preece@wmtrains.co.uk)

**07583 017619**



# Any questions?



West  
Midlands  
Trains

# Minor Works



West  
Midlands  
Trains

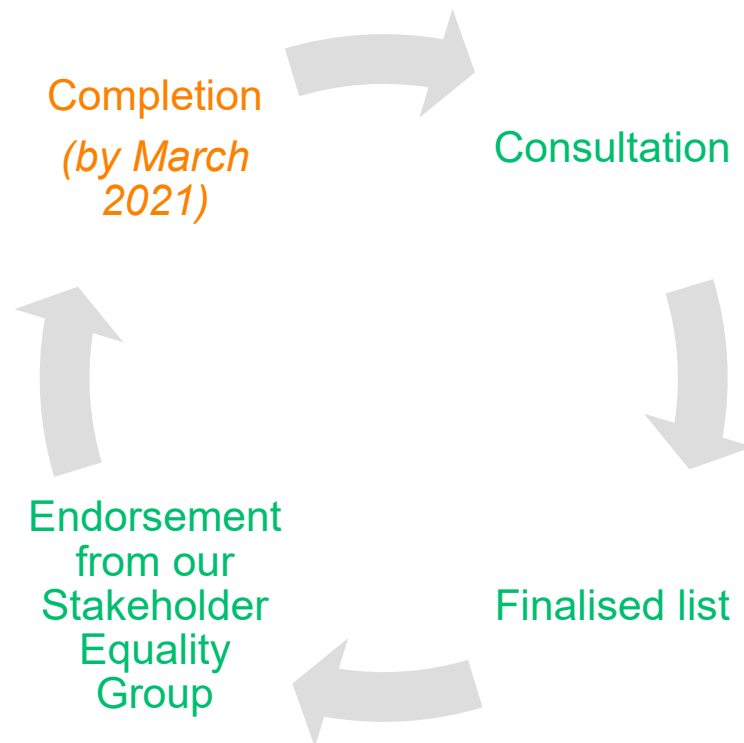
# What is covered?

- Minor works to improve accessibility at stations
- Does not include replacements, repairs or platform tactiles

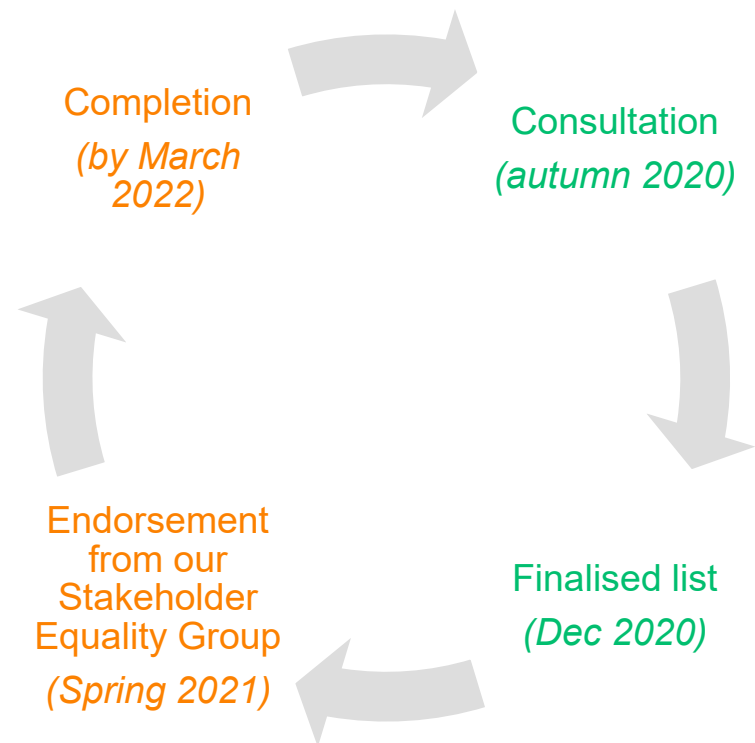


# Minor works lifecycle

**2020 – 2021**



**2021 – 2022**



## 2021 – 2022 final list

- £329,000 will be spent on over 40 projects including:
  - New shelters and seating areas
  - Amendments to station signage
  - New dual height handrails
  - Automatic doors
  - Tactile paving on staircases

# Nominations covered by other workstreams

- **Cycle schemes budget**
  - Installation of cycle channels on stairs
- **DCIS project**
  - New digital customer information screens



# Community Transport



West  
Midlands  
Trains

# Our committed obligations

We are required to spend £10,000 per year to improve links between local communities and railway stations, where local bus links are poor.

Additional budget of circa £80k to support SMEs, including local community transport operators

- Various options:
  - To fund or part-fund a project
  - To support research into a project
  - To improve engagement

# Our new toolkit

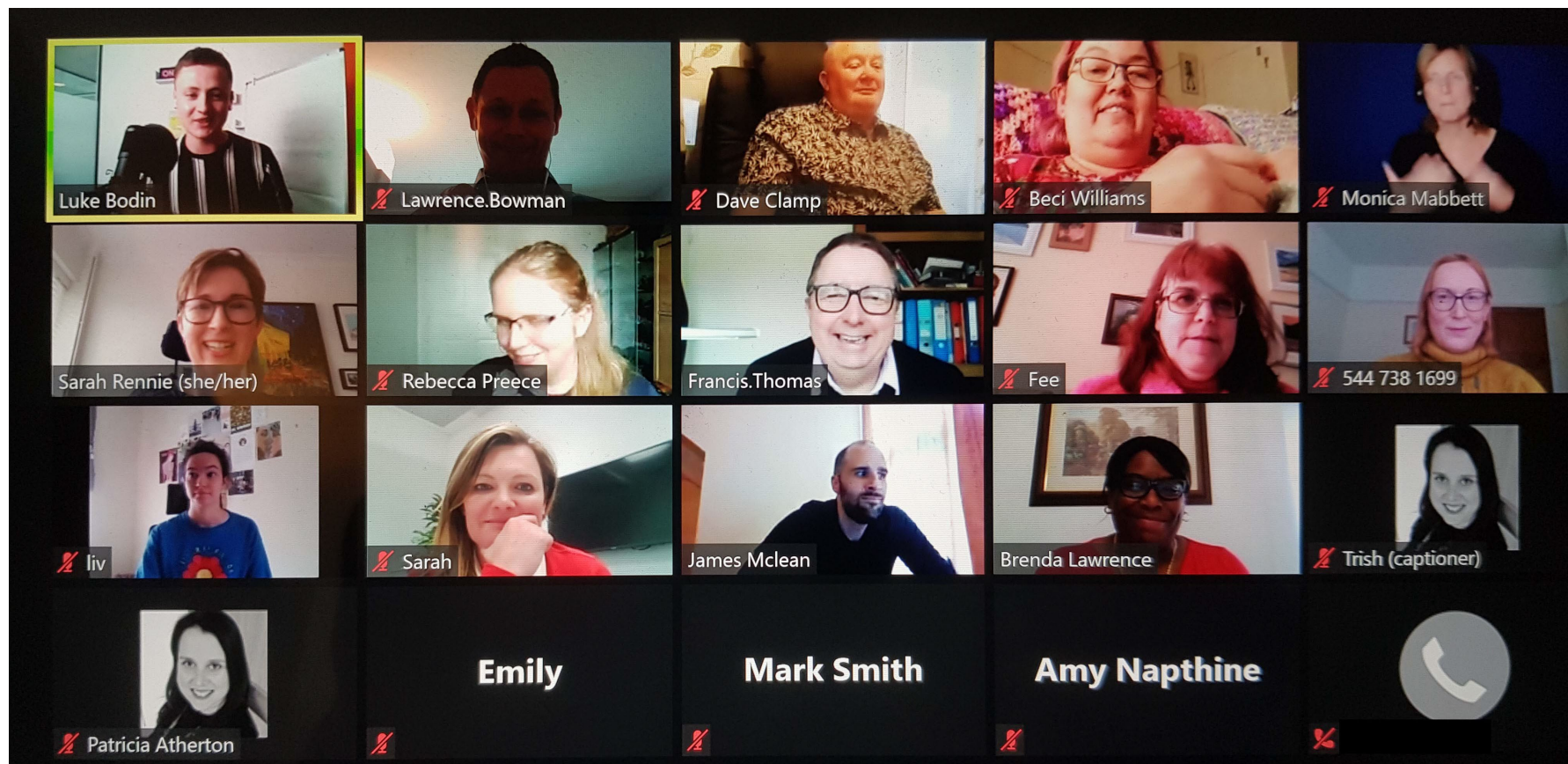
- The benefits for Community Transport operators and rail working together
- Opportunities
- Case studies
- Partners to engage with
- Funding options
- Putting together proposals

*More information available on request.*



# Engagement

Could we support you with engagement through our Stakeholder Equality Group?



# Ready to submit proposals?

- Aims, objectives and clear intended outcomes of the project or service
- Background to the project, who has been involved and how it has been developed
- Evidence of need / demand
- Options considered and why a particular one is preferred
- Details of the project or service proposal, how it will operate and who it will help
- How the project links with other initiatives and existing services
- Timescales for implementation
- Costs, revenue projections and wider benefits
- How success will be measured and the project monitored
- How the project will be sustained
- Risks and potential mitigations
- Letters of support

**Any other  
business /  
questions?**



West  
Midlands  
Trains

# Next Meetings

- Wednesday 14 April
  - 1pm – 2.30pm
- Wednesday 14 July
  - 1pm – 2.30pm
- Wednesday 13 October
  - 1pm – 2.30pm